

# Form J101 APPLICATION FOR NEAS ENDORSEMENT (Education Agency)

TAX INVOICE ABN 29 003 980 667 WHEN COMPLETED THIS FORM BECOMES A TAX INVOICE

#### PLEASE COMPLETE ALL FIELDS

### PAYMENT

#### PAYMENT INFORMATION (in AUD) **Agency Details** \$1,100.00 Legal Name of Entity + GST \$110.00 Total: \$1,210.00 Trading Name of Agency Please indicate method of payment: CHEQUE (payable to NEAS) CREDIT CARD (neas.org.au/formsandguides/payments) EFT ABN or equivalent licence number (BSB 032-099 = A/C No 187624 = A/C Name NEAS) When making payment please quote J101 and In what year did the Agency first **Agency Name** begin recruiting students? Indicate date of payment: List any professional memberships/certifications of the Agency NEAS ABN 29 003 980 667 T +61 2 9055 9275 PO Box 1140 E neas@neas.org.au Surry Hills NSW 2010 W neas.org.au **Contact Details** Head Office Address Line 1 **Principal Administrator** Head Office Address Line 2 Surname/Family Name Personal/ Title Given Name City Postcode/Zip Email State/ Country Province Phone Other office Official locations position Email Phone **Declaration by Principal Administrator** Website URL I declare that the information in this application is true and correct. I am authorised on the behalf of the provider to submit this application. **Principal Executive Officer (PEO)** Signature: Surname/Family Name Personal/

**CONFIDENTIALITY:** The information contained in this submission remains confidential to the Directors and Staff of NEAS and to individual NEAS Quality Assessors and members of the Quality Endorsement Committee who are under contract of confidentiality to NEAS. The information may also be made available to governments.

Email

Phone

**Given Name** 

Title

## **Appendix:**

## Documents to be submitted with the Application for NEAS Endorsement

- All documents should be in Word or PDF (not scanned)
- Organise documents in sequence with file names commencing with the reference numbering indicated below
- All documents should be submitted electronically

#### Part 1 – Agency

	Documents required
1.1	Copy of Australian form of photo ID for the Principal Administrator (i.e. Managing Director or CEO)
1.2	Proof of Australian Citizenship or Australian Permanent Residency (for the Principal Administrator only)
	Please provide a clear photo of your Australian Passport, Citizenship Certificate or PR Visa notification.
1.3	Three (3) Agreements with Australian registered education providers <b>Note:</b> We will need only the first and last page, or the pages which include your information and the provider's details. You may wish to block out any confidential information.

### Part 2 – Agency Operations

	Evidence required
2.1	Full list of all current contracts with education providers
2.2	List of top five (5) countries from which the Agency recruits students
2.3	List of study destinations (countries) to which students are referred by the Agency
2.4	Student data including the number of students enrolled in Higher Education, Vocational Education, ELICOS, Schools and Non-Award programs in the past 12 months
2.5	Evidence of industry memberships/certifications as indicated on page 1
2.6	Full address of each office location (other than the Agency's Head Office)
2.7	Names and Email addresses of current counsellors
2.8	Contact details (Name, Phone and Email) of at least three (3) students enrolled in Australia in the past 12 months, who consent to being contacted by NEAS for a short telephone interview
2.9	Contact details (Name, Phone and Email) of the key contact person for at least three (3) partner institutions who consent to being contacted by NEAS for a short telephone interview

## Part 3 – Evidence of quality practice

## in accordance with Quality Area J of the NEAS Quality Assurance Framework

		Evidence required	
J1 An ethical framework underpins the practices of the agency and its counsellors.			
	J1.1	Policy & procedures for monitoring and maintaining the ethical recruitment of counsellors	
J2 Ir	J2 Information provided to stakeholders is ethical, accurate and consistent.		
	J.2.1	Policy & procedures for maintaining accuracy of information provided to stakeholders	
ЈЗ Т	J3 The agency is supported by effective and transparent governance structures.		
	J3.1	Organisational Chart for the whole agency, including all locations	
	J.3.2	Details of any and all partners, affiliates and third-party agreements	
J4 N	lanageme	ent support a performance and development culture for counsellors and staff.	
	J4.1	CV of each member of the management team	
	J.4.2	Evidence of training and ongoing professional development provided to counsellors	
J5 T	I5 The agency has in place systematic risk management processes.		
	J5.1	List of all policies and procedures	
	J5.2	Policy & procedures for handling client fees	
	J.5.3	Copy of the agency's most recent audited financial statements	
	J5.4	Student Written Agreement template	
J6 S	stakeholde	r feedback is routinely obtained to inform the continuous improvement of services.	
	J6.1	Policy & procedures for handling complaints	
	J.6.2	Policy & procedures for obtaining client feedback	